

Why Should I Care? New Technologies for Libraries and Librarians
INFOLINK Webinar with Nicole Engard, November 10, 2010
Chat Transcript

Alice Yucht: Good mantra to keep in mind: Even if you're on the right track, you'll get run over if you just sit there. - Will Rogers

elisbeth marrapodi: ^5 alice good one

elisbeth marrapodi: how do you get your IT dept on same page to work with you if you are controlled by them and they say no to these tools?

jennifer: ahhh to have an it department

elisbeth marrapodi: did that but they aren't convinced these aren't just "trends" no matter what i presented

Kate 2: i think most IT people are concerned with security breaches and such

elisbeth marrapodi: *but got a new whipper snapper boss :) and he ok'd a blog and virtual world research

Janice Haraz: Maybe show them how other libraries are using these tools and that might win them over

Leslie Kahn: and research security risks, prove that IT is worrying a bit too much?

Kate 2: LOL Leslie

elisbeth marrapodi: I find IT dept is not up on current uses of information delivery and more concerned with gate keeping

Lisa P.: it's not just security they are concerned about (although that is a biggie). Sometimes there are technical concerns about everything "playing nicely together" with what's already there. The challenge I face...

Christina: Good Point Nicole!

elisbeth marrapodi: our websense blocks everyone from reading the library's blog...i am the only one out of 3000 employees off the grid from being blocked

jennifer: can you repeat the definition of open source software

jennifer: okay thought i missed it

Janice Haraz: We are using open source circulation software and are very happy with it.

Doug Baldwin: We moved to Wordpress for our library website. its been great!

Leslie Kahn: which library do you work at Janice--open source catalog and acquisitions too?

Kate 2: unfortunately our IT department doesn't give us any room on the servers so we have to use wordpress.com

Janice Haraz: Asbury Park Middle School

Megan Wianecki: We are changing over to drupal in january

madacsi: Is word press better than blogger?

elisbeth marrapodi: how do you get subscribers? after a year i only have 4 readers despite being promoted in the company's newsletter and on the library's website...so i gave up

Doug Baldwin: Me too Nicole!

Nicole Williams 2: Wordpress > blogger. Greater ability to customize, prevalence of themes, just a lot more choice.

elisbeth marrapodi: ok we aren't allowed to use Facebook or Twitter--company dictum

Kate 2: how to circumvent the IT department and DL wordpress.org?

Kate 2: dl=download

Beth Cackowski: I saw the SLA page---great work!

Nicole Williams 2: if you do a free site, you don't have to download anything. maybe start with a free WP site, show them how it works and convince them to allow you post it on your web server?

Doug Baldwin:One of the biggest benefits going to a CMS was the ability to have multiple staff contributing content to the site

Nicole Williams 2:dreamhost is great. didn't know they didn't charge libraries!

Keydi:we aren't allowed to use - I am going to close my wordpress blog

elisbeth marrapodi:keydi you and I are in similar environments

Martha Hickson:I use screencasts to address how-to type FAQs for common functions that I demonstrate to my students (e.g., how to evaluate a web page, how to set up a NoodleTools account)

Lisa P.:I've done one long (about an hour) tutorial for PowerPoint and am working on another for Excel. We use Camtasia, per University standards.

Joanne Roukens:showing everyone who is the expert!

Martha Hickson:Jing and ScreenToaster are free.

Lisa P.:I did break it down into a "clickable" TOC for that reason.

Janice Haraz:How long should the screencasts be?

Keydi:can you save as video on desktop and not push to you Tube

Martha Hickson:Sophie asked that I provide a link to an example of my screencasts. See the NoodleTools how-to screencasts here: <http://www.nhvweb.net/nhhs/MediaCenter/research/citing.htm>

Alice Yucht:2G

Margaret Delaney:Is file sharing like DropBox secure, or could other people read it?

Doug Baldwin:DropBox is great because you can sync files between work pc, home pc, and mobile device

Alice Yucht:Dropbox is secure: you can keep stuff private, OR you can choose to share specific documents.

Keydi:Senduit and Drop.io is blocked, but DropBox isn't. Great to Know!

Alice Yucht:or -- why it's worth it to pay for a subscription to Dropbox!

Bonnie:Would you tell us again what fine print we need to look at carefully?

Kate 2:We use Meebo

Sandra Witkowski:no

Sue Ploch:not in my school

Martha Hickson:Used to use it at my PT public library job. Abandoned it due to low use.

Leslie Kahn:we text reference...seems more popular than im in our city

jennifer:none. don't have the staff

Kate 2:when we're on our reference shift, that librarian just keeps the window open

Kate 2:the chat window

Bonnie:If you put a widget on your homepage, you'll probably see more usage.

Beth Cackowski:you can always recommend QandANJ.org to your patrons!

Leslie Kahn:and qandanj pushes pages--and it's also 24/7 service

Nicole Williams 2:Seconding the awesomeness of google voice and google text. If you use a google email address, you can also SMS (text) through their gmail interface if you enable that feature in labs

Leslie Kahn:people can also text to our email--but i have to explore gvoice

Leslie Kahn:text to reference@npl.org

Beth Cackowski:see it!

Leslie Kahn:hootsuite?

elisbeth marrapodi:knew about that but didn't want my personal name "out there" when they link back to my library blog

Louise Anish:I see it

Doug Baldwin:And with FB, you can even IM with your patrons right from there.. or if using Meebo, include you FB sign in and people can IM with you on Meebo when they are logged on from FB

Bonnie:Sorry, how do you automatically populate everything?

Janice Haraz:Is there an educators/school version of Twitter?
Janice Haraz:Yes
Alice Yucht:follow #tlchat and #edchat
Janice Haraz:Thank you, Alice.
madacsi:I've been getting a lot of LinkedIn spam
Martha Hickson 2: Twiducate: Create social networks for schools <http://twiducate.com/>
elisbeth marrapodi:i got an excellent student distance intern from LinkedIn
Janice Haraz:Oh great! Thank you, Martha.
Bonnie:Can people see your LinkedIn profile if they themselves have not joined LinkedIn?
Nicole Williams 2:Bonnie, no
Nicole Williams 2:They can see that you have one, but not the content
Martha Hickson 2:No problem, Janice. But I use Twitter for both school (#nhhsmediacenter) and personal (#sassy_librarian)
Jane Kingsland:I think Linked in has been raiding mailboxes - is this true?
elisbeth marrapodi:not mine
Janice Haraz:My Administrators are worried about using twitter.
Janice Haraz:Love Zamzar. It has saved me!
Keydi:NLM has DocMorph that can convert doc to pdf, etc
Keydi:<http://docmorph.nlm.nih.gov/docmorph/>
John:Is google docs like a wiki?
Bonnie:but you can create forms, too
Joanne Roukens:Love Trulia - I'm addicted
Alice Yucht:group delicious account: <http://www.delicious.com/teacherlibrarians>
Lisa P.:I like Read It Later, but def works better on Firefox
Leslie Kahn:we have our bookmarks in a wiki--delicious is better
Janice Haraz:Thanks, Alice.
Doug Baldwin:Delicious is great for displaying bookmarked links on website with its embed feature.. so you can just add bookmarks to Declious acct and they are updated on your library website page
Laura Gewissler:at home
Kate 2:love firefox!
Keydi:Hate it
madacsi:No, it is constantly needing upgrades
Lisa P.:Not as primary, but always for a specific project.
Helen Beckert:Yes
elisbeth marrapodi:I have no admin rights to change it lol IT can only do it
Leslie Kahn:why, keydi--it is so wonderful to me.
jennifer:not a chance that it will let me. i just got safari
Nicole Williams 2:chrome user now
madacsi:It will not let you open PDF's
Kate 2:it lets me open PDFs
Lisa P.:I open PDFs all the time in Firefox.
Alice Yucht:ANYthing is more secure than IE
Joanne Roukens:I can open pdfs too
Leslie Kahn:nancy, i also use chrome and firefox for pdfs
Nicole Williams 2:never had a pdf problem with firefox
elisbeth marrapodi:we should all switch to macs
Leslie Kahn:--do you mean safari
Janice 2:What about the Firesheep risks on unsecured networks with Firefox?

madacsi:We have not been able to open the material from our databases that are in PDF
Nicole Williams 2:recommend foxit reader for pdfs on firefox
Kate 2:sounds like your settings are off
Leslie Kahn:nancy--which browser?
madacsi:FireFox 3.5
Leslie Kahn:you aren't by chance, nancy, using an ipad?
madacsi:No, this is on our Window 7 machine IBM R400
elisbeth marrapodi:skype is my middle name
madacsi:I've talk to IT and they tell me not to use FireFox
Nicole Williams 2:what rock is your IT dept hiding under. ugh. firefox is much better than any version of
IE. I wish you good luck in talking to them.
Beth Cackowski:ask the teens to help you!
Karen McCabe:will this webinar be available online to review? lots of info
Kate 2:IE is sloppy and awful, good like with your IT dept.!
Janice Haraz:My IT changed their minds about Firefox when they realizedmy databases worked better
in Firefox
elisbeth marrapodi:i taught my kids twiiter, linkedin not the other way around
Kate 2:good luck that is!
Martha Hickson 2:2006 is 19 lifetimes ago. Anything more recent?
Mary Wilson:That was four years ago!
Jessica Adler:slides will be on Infolink's webinar wiki
Jessica Adler:we'll make sure you have the link - it's in the email you got from us
Terry Edwards:Could you send us that article if you know where it came from?
madacsi:The PDF's from the databases actually crash our Firefox
Jessica Adler:we'll post that on the wiki, too!
elisbeth marrapodi:excellent webinar but i have to run, patrons pounding at the door
Leslie Kahn:<https://addons.mozilla.org/en-US/firefox/addon/636/> maybe for nancy?
madacsi:Thanks Leslie
Joanne Roukens:Everyone - please stay on with us when Nicole concludes for some important
information.
Martha Hickson 2:freetechnology4teachers.com
Lisa P.:will info from the chat box also be viewable on the wiki?
Jessica Adler:we can post that, yes
Lisa P.:Thanks.
Nicole:email me if you wanted me to send you links
Nicole:nengard@gmail.com
Nicole:tell me what links you wanted
Kate 2:thanks Nicole! Great webinar!
Mary Wilson:Many thanks to all who arranged this. Special thanks to Nicole - very nice presentation.
Nicole:you're all very welcome :)
Andrea Simzak:Thanks!
Lisa P.:Thank you, Nicole. Lots of good stuff to follow up on.
madacsi:Thanks Nicole,
Leslie Kahn:thanks to joanne, sophie, jessica, and nicole!
Jay Chatterjee:Thanks a lot!
Beth Cackowski:Thank you, Nicole!
Sandra Witkowski:Thank you it was very interesting.
jennifer:will it be the same webinar

Sue Ploch:Great job Nicole!

Laura Gewissler:Thanks for this presentation - lots to learn!

Jessica Adler:This is the INFOLINK webinar wiki: <http://slcwebinars.pbworks.com>

Celeste Moran:Thank you

Janice Haraz:Thanks, Nicole.

Nicole:same webinar in january because this one filled up

Rita Aubert:Thanks!

Terry Edwards:Debut!!!!???? GREAT job! Keep it up!

Henrietta Browning:Thank you, Nicole.

Martha Sullivan:Thank you all!

Christina:Very good!!

Jennifer Winberry:Thanks, Nicole, this was great!

Helen Beckert:Thanks, Nicole

John:Great job

Sophie Brookover:In case you need the eval form link again, here you go:

<https://infolink.wufoo.com/forms/why-should-i-care-webinar-evaluation-form/>

Rita Aubert:Very good, Nicole

Janice 2:Thanks, Nicole

JEAN SCOTT:Thanks - looking forward to other webinars.

Margaret Delaney:Thanks, Nicole. You covered it all very well.

Don Bender:Thank you!

Jane Kingsland:Thank you - so much to absorb!

Joe Louderback:Thanks!

Joanne Roukens:Thank you all for attending today!